

Connectivity needs from the passengers' perspective

17TH FLORENCE AIR FORUM

Short- and mid-term Covid-19 effects on the aviation sector: competition law perspective

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EPF

Europäischer Fahrgastverband
Europese Reizigersfederatie



Passengers want:

A (public) transport system that is

- affordable,
- reliable,
- sustainable and
- coordinated,

with sufficient capacity to get people comfortably to where they want to go at the times they wish to travel, using *whichever combination of modes is most efficient overall, in social and environmental as well as economic terms.*



TRANSPORT IS AN INTEGRATED SYSTEM

- INFRASTRUCTURE
- UNDERLYING IT SYSTEMS
- TIMETABLES & CONNECTIONS
- INFORMATION AND TICKETING
- PASSENGER RIGHTS
- TAXATION, FUNDING, PRICE
- ...



Impact of Covid-19

- Less travel
- Changing travel patterns
- Reduced network

Challenges for aviation:

- Restore public confidence
- Making aviation more sustainable





Competition perspective

Conditions for state aid to airlines:

- Efforts to mitigate the environmental impact of air travel
- Strict obligations towards both staff and passengers
- Guided by the principles of market efficiency and connectivity

Broader, long-term perspective:

- Understanding costs – internalization of externalities
- Level playing field – between operators and between modes
- Consolidation versus innovation

Connectivity

- Full recovery versus Green Deal goals – Fit for 55?
- Rethink essential travel
- Cost Benefit Analysis – reflecting input of local stakeholders and passengers
- Importance of *system* connectivity

Every crisis is an opportunity!





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Thank you!

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