

## **CER / UNIFE European Railway Award**

The European Passengers' Federation has nominated 'the passenger' for the European Railway Award.

EPF is the European umbrella association of national and regional passenger organisations and organisations promoting sustainable mobility. Since our foundation in 2002, we have succeeded in attracting new members (currently 38 organisations from 21 European countries) and established our position as a voice for public transport users in Europe.

EPF is committed to improving standards on public transport and campaigns for passenger rights throughout Europe. EPF covers all forms of public (collective) transport modes. From a user's point of view there is a need to understand journeys as a door to door trip. This means any action has to cover full travel-information, through ticket and options for through booking over the whole journey. Any operators need to collaborate in case of problems and take responsibility to the passengers.

To fulfil the aims of the EU 2011 Transport White Paper, a modal shift is needed towards more environmentally friendly transport modes. In order to encourage and convince more people to use public transport, the passenger must be put first. Understanding the needs and aspirations of end users should be a central point of attention for all stakeholders within the transport industry.

This is what EPF has been lobbying for since its foundation, and this is why we have nominated the passenger for the European Railway Award.



Josef Schneider  
EPF Chairman