



### PRO BAHN experiences on grassroots

- passenger workshops as input for lobby -

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15th EPF conference

## Brief view on history

- 1994, liberalization of rail transportation
- regionalization of regional railway services
- Transfer of responsibility to federal state level (Länder)
- Segmentation into long distance services (Fernverkehr) and regional services (Nahverkehr, Regionalverkehr)
- 27 new authorities (for the 16 federal states)







# Still complex PT responsibilities

### Augsburg area:

- (Regional) Trains: BEG (Bavarian rail authority)
- Regional busses: AVV (Management company of the city of Augsburg and the surrounding districts)
- City busses: SWA (City owned company)
- City trams: SWA (City owned company)





# Rail tendering experiences

- Splitting network in subnetworks (franchises)
- Stepwise calls for tenders
- Raised efficiency 30% more services

### **But occassionally:**

- Insufficient specifications by authorities
- Focus on optimizing operations instead of optimizing passenger/customer needs

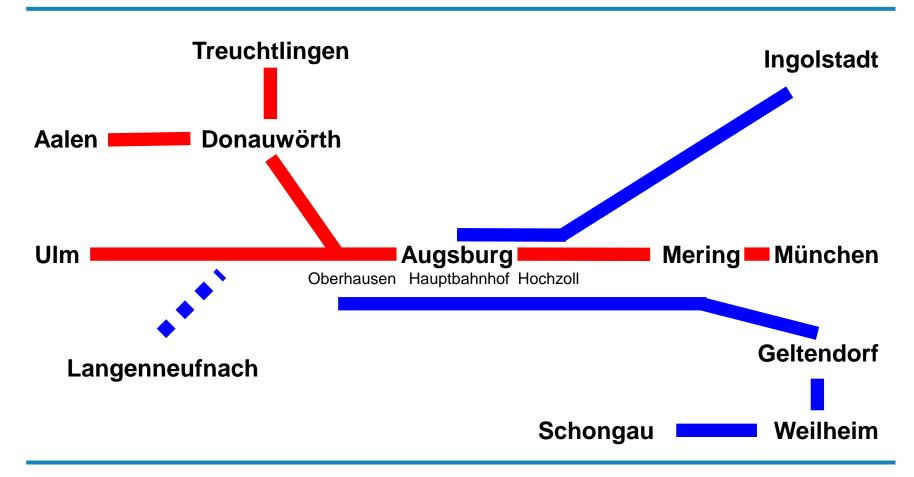
### Result:

- No (not enough) luggage racks
- Raw spacing 75cm (extremely tight for standard rail services)
- Standing in cramped conditions, especially during commuter times





### New contracts for lines







## Passenger workshop I: "timetable"

- Only one train per hour on weekends on some routes
- Reduced services on some route parts in peak hours
- Gaps in timetables, irregular intervals
- More frequent services northbound towards Nuremberg (connecting the 2<sup>nd</sup> and 3<sup>rd</sup> largest cities of Bavaria)
- The 30min interval between Munich and Augsburg ends too early in the evening (21:00)
- Not optimal connections in the evening between the lines
- Bad synchronisation of overlapping legs of train routes in the evening
- Not optimal connections from long distance trains in the evening





# Passenger workshop II: "vehicle facilities and quality"

- Accident-sensitive coupling and dividing of multiple units
- Punctuality is with <90% much lower than the requested 96%</li>
- Rail vehicle should provide comfort for journeys up to 2h
- Minimal space between seats to be increased (min 83cm)
- Comfortable design of arm rests and head cushions
- Space for coats and hand luggage
- space for heavy luggage, accessible area for children's push chairs
- No seats in narrow aisles
- 1st class facilities legitimating 60% higher ticket price
- Silent areas





# Workshop findings

### Brochure of 68 pages

- Analysis of current situation
- Timetable frequencies and intervals
- Connections from/to other lines
- Vehicle facilities
- Operation quality





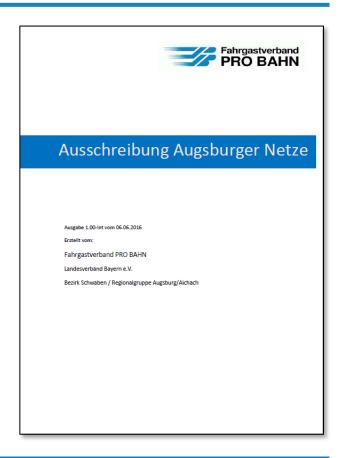


# Information for persons in power

### Brochure provided to

- District administrators
- City mayors
- Local transport experts of all parties
- Chamber of Commerce Transport experts
- Interested citizens
- Commuters

Publically available via Internet: www.pro-bahn.de/schwaben







### Results so far

Letter to Bavarian rail authority by local proprietors (district administrators and city mayor) containing main requirements

Positioning of the region with main requirements provided by PRO BAHN

Support by members of Bavarian parliament (Landtag)





## Next steps

- Contact all municipality deputies along the lines
- Accompany the tendering process
- Provide passenger requirements as

needed to all participating parties

 Possibly again collecting signatures from passengers for Landtag\* petition





\* Bavarian parliament







## Responsible local team

Winfried Karg

Jörg Lange

**Errol Yazgac** 









## Thank you!

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