



EUROPEAN  
Travellers Club

Integrated, cross border  
smart (card) ticketing

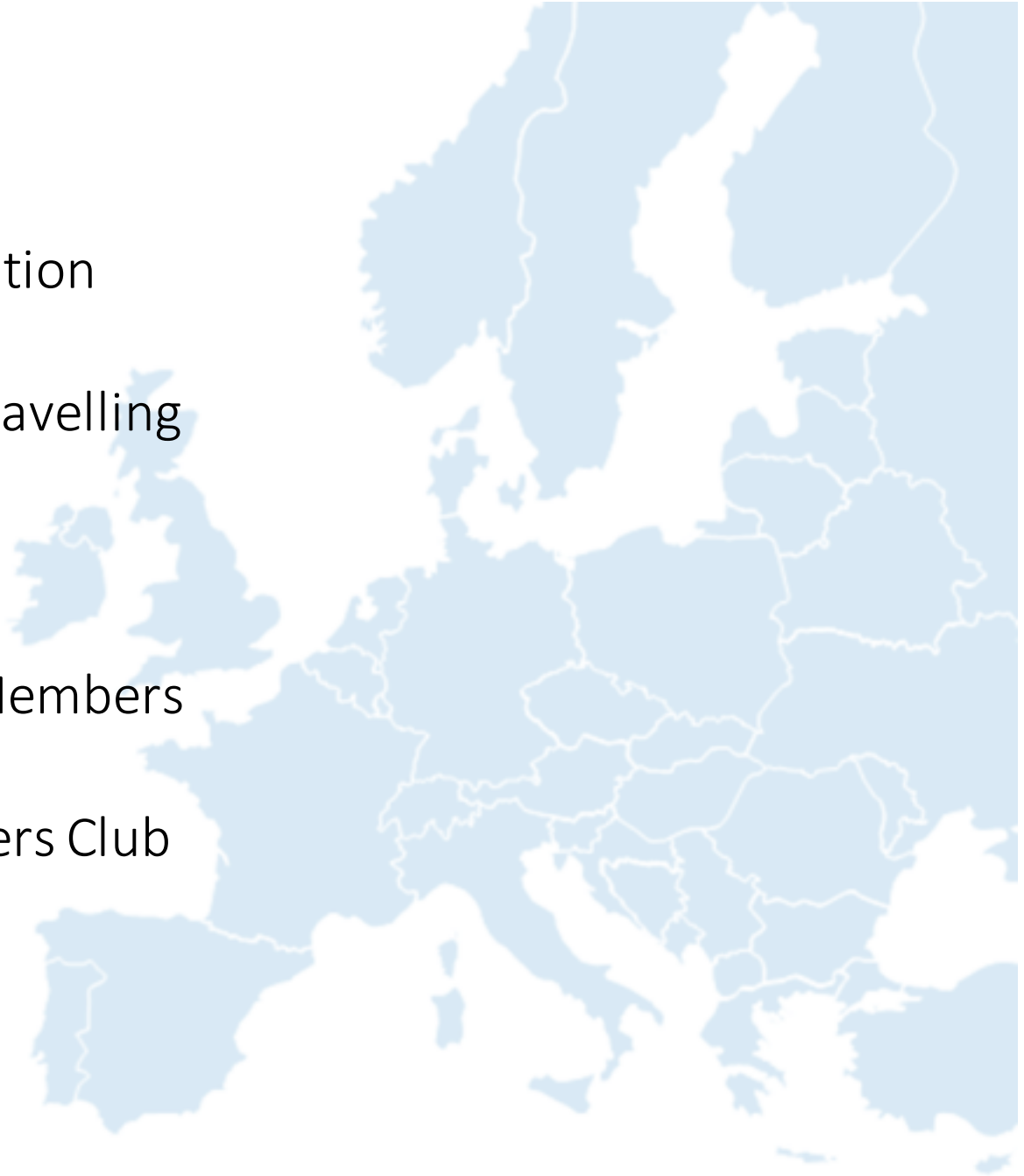
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# Problem and solution

In 2011, Siim Kallas, European Commission responsible for Transport, said *“I cannot yet plan or book my journey through Europe - switching from air to rail or sea, to urban or road transport - in one single go and online”*.

With the introduction of:

- **account-based travelling** and
- the **cooperation within the European Travellers Club**,  
(currently) **6 European e-ticketing Schemes**,



want to achieve interoperability across Europe and solve this problem.



# Account-Based Travelling

## Principles of interoperable Account-Based Travelling (ABT):

- more service towards the customer – from card centric to customer centric
- e-ticketing schemes must trust each other and each others passengers
- ABT system can be introduced next to existing e-ticketing systems

### Travellers:

1. have 1 account in their 'home country';
2. choose their identifier(s) to connect to their account. Can be travel card, EMV-contactless bankcard etc.;
3. plan, book and receive support of a journey within an app;
4. store their travel right (ticket, purse value etc.) in their account;
5. will travel based upon existing business rules and existing e-ticketing systems and equipment.





# History of cooperation



## Openticketing

### 2008

- Mifare Classic 'hack'
- Trans Link Systems initiates knowledge sharing with other schemes, eg:
  - Denmark
  - Transport for London

### 2010

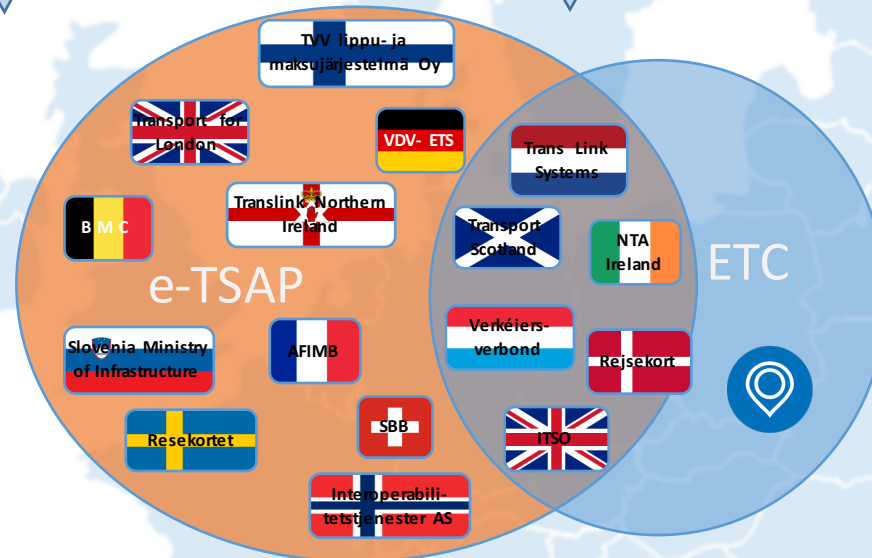
- Ministry of Transport and TLS set-up the not-for-profit Open Ticketing Institute (OTI)
- Goal is:
  - implement new security architecture for the Netherlands
  - share knowledge with other schemes in Europe

### 2011

- OTI creates the e-TSAP association. First members are:
  - Trans Link Systems
  - Verkeiersverbond
  - Rejsekort
  - VDV-ETS
  - Resekortet

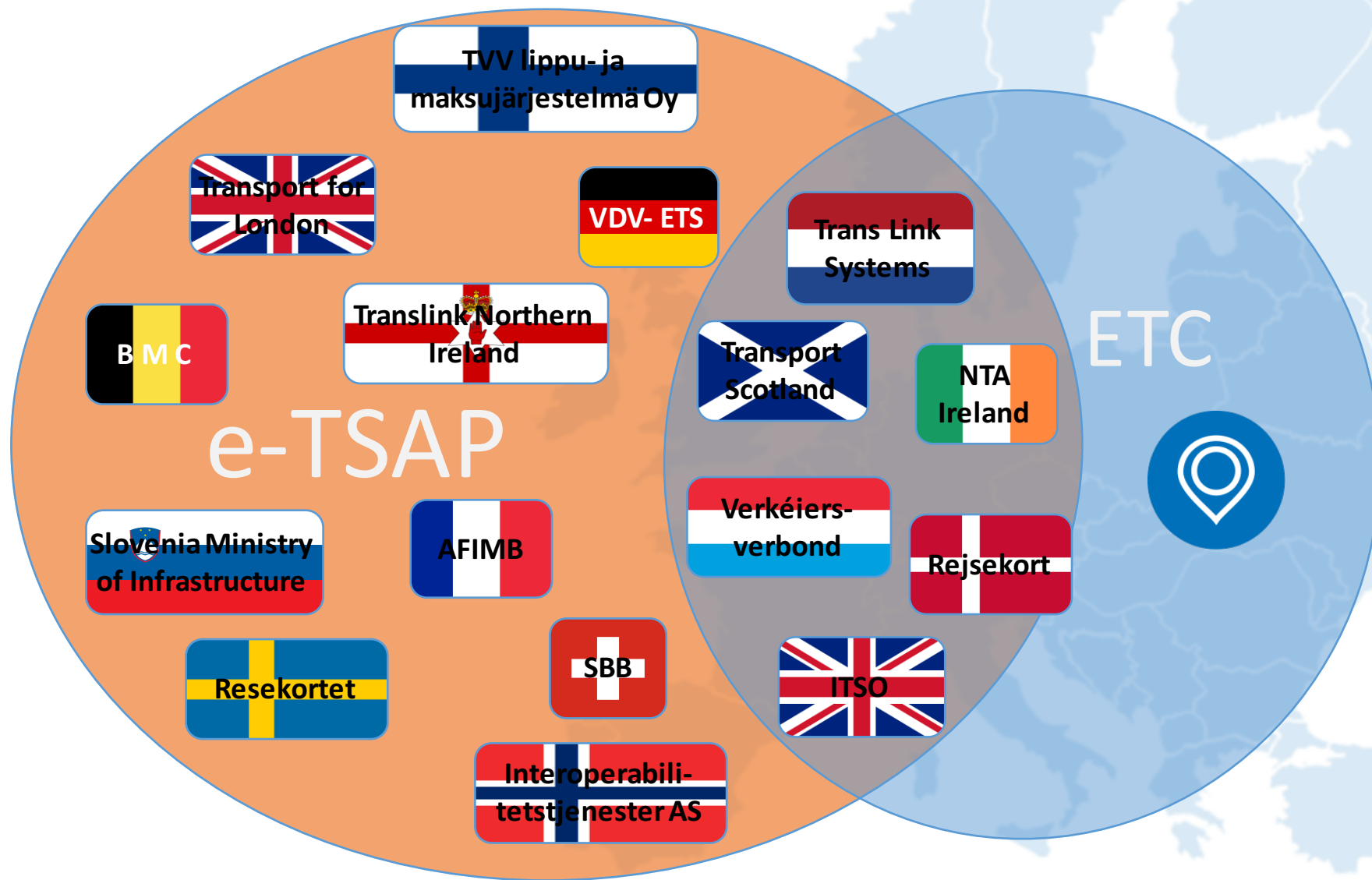
### 2015

- Set-up of the ETC:
  - Trans Link Systems
  - Verkeiersverbond
  - Rejsekort
  - NTA Ireland
- Funding from the EC under H2020 program





# Stakeholders and members



*Cooperation with the Smart Ticketing Alliance and Calypso Network Association*



# European Travellers Club

## *Knowledge Sharing & Best Practices*

- ETC Council
- Meets (at least) 2 times per year
- Open to all transport authorities, operators and e-ticketing schemes
- Currently 6 members:



- Set-up of the ETC as a not-for-profit European entity with advice from the **European Passengers Federation**

## *ETC Project*



- Introduce account-based travelling as a solution for cross-border travel
- Consortium with 6 parties from 4 countries (Trans Link Systems, Verkeiersverbond, VDV-ETS, UL en NXP) with the Open Ticketing Institute as coordinator
- Awarded a subsidy of € 4,5 mio (Horizon 2020 budget)
- Goals:
  - set common standards for (cross-border) account-based travelling
  - provide specifications and interfaces
  - 3 pilots in Luxembourg, the Netherlands and Germany





# ETC: pilots

## Cross-border Pilot in Germany and the Netherlands

- August 2017 – January 2018
- Cross-border bus line(s) between Germany (Aachen Region) and the Netherlands (Limburg)
- New and existing e-ticketing infrastructure integrated with ETC system:
  - Aachen region with transport operator  **ASEAG**
  - Limburg region with transport operator  **ARRIVA**  
a company
- In the Netherlands: travel with pay-as-you-go (price calculation in the TLS back-office)
- In Germany: travel with pre-paid ticket (stored in the ticket store of Aachener Verkehrs Verbund)
- User feedback end of 2017

## Park & Ride Pilot in Luxembourg

- October 2016 – February 2017
- Park your car using ETC token and use public transport using existing e-ticketing system
- Existing e-ticketing infrastructure integrated with ETC system
- Existing mKaart integrated with ETC token
- November 2017: decision on further roll-out in Luxembourg





# ETC: open to other initiatives

Next steps in 2017:

- 2 pilots in the Netherlands and Germany
- Evaluation with travellers – results available early 2018
- We will make available all lessons learned, results, interfaces, specifications etc. to all interested parties and initiatives in Europe
- Invite other members to join (*early 2017, ITSO from the UK joined*)



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THANK YOU

[www.europeantravellersclub.eu](http://www.europeantravellersclub.eu)



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