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European Passenger Federation Summit 2016

Where does Europe need to act in order to deliver passengers with intermodal connectivity?

Juan Jesús García Amadeus IT Brussels, EPF Summit May 2016

Favorable environment for seamless multimodal door to door



Transport White Paper: " By 2020, establish the framework for a European multimodal transport information, management and payment system"

Consumers

- Travelers more empowered by new technologies
- Make better informed choices, more transparency

New technologies enable

- Mobile
- Open platforms

Industry

- Joint initiatives by (i) transport operators – Air-Rail, Air-Bus, Rail-Bus and (ii) operators and distributors
- Opportunity for Public transport to be integrated
- Still at national level

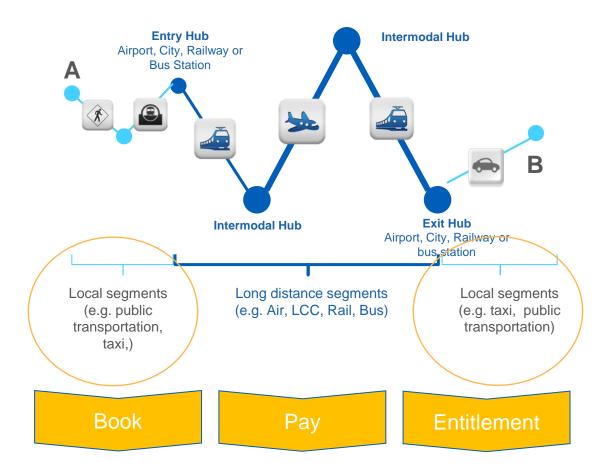
Political

- Support and endorsement by EP
- Followed by EC

Joint public- private R&I Initiatives:
All Ways Traveling, Shift2Rail, EU Travel, IT2 Rail, TAP TSI, Full Service Model



But the reality is that passengers cannot yet book, pay and ticket for a door to door multimodal trip in the EU



Leveraging the All Ways Travelling experience (Extract of video)





All Ways Travelling project is an important first milestone...

- First and foremost, this is a unique example of Innovation in the Digital Transport System (for the first time, the POCs enable a passenger to shop, book, pay, ticket and manage a disruption of a multimodal trip in a pre-established EU corridor)
- _ Helped EU to define policies and identify key initiatives to be undertaken/supported to foster a multimodal marketplace
- _ Highlighted the importance of:
 - Availability and access to relevant transport data
 - Participation of Public transport
 - Code of Conduct
 - No regulation over Technology
 - Business case

....and shed some light on future next steps for a more effective implementation at EU level

The "Corridor" concept

Make it feasible

Available across multiple distribution and sales channel

Make it accessible and buyable

Multimodal Fast Track

Make it visible

Incentivize consumers and companies adopting multimodality

Make it attractive

AWT study: conclusions and recommendations



- Increase support for industry initiatives
- Ensure that access to schedule, fares and availability information is available to all players in the market for multimodal travelling on a non-discriminatory basis
- Stimulate local public transport operators' participation in MMITS.
- Any regulatory intervention must distinguish between carriers subject to free competition and public transport operators working under public service contracts (PSO).
- There should be **no EC regulation** regarding a specific <u>technological solution</u> for non-discriminatory information provision
- Consider introduction of Code of Conduct to supervise competitive behaviour of transport operators participating in and/or controlling a MMITS
- Limited visibility on european multimodal pax flows but Big market potential
 - 580 million international travelers (UNWTO)
 - 1.177 million trips intra-European in 2013 (Eurostat)