### From zero to Italo, so competition was born.

Giuseppe Bonollo Director of Marketing and Promotions - NTV



### Italo: connections and stations



6,2 million travellers in 2013

#### **52 daily connections**

#### 400.000 loyalty members

(as of March 14th)

### 812.000 Facebook fans

(as of March 14th)

1° in Rail world-wide





.Italozz



### High Speed Market Share Estimated on all means of transportation Trips > 150 km

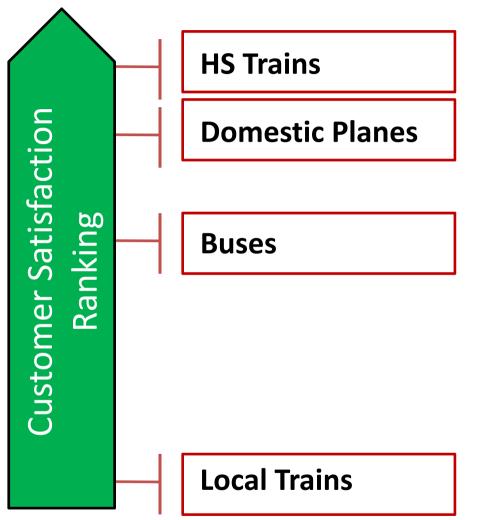


SOURCE: customer surveys conducted by independent Market Research Institute for NTV. Base: 33.748 interviews, Sept. 2012 – Dec. 2013

 Set-Dic 2012
 Gen - Apr 2013
 Mag - Ago 2013
 Set - Dic 2013



### Customer Satisfaction on different means of transportation



SOURCE:



customer surveys conducted by independent Market Research Institute for NTV.

Base: 33.748 interviews, Sept. 2012 – Dec. 2013

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WINNER OF THE 2013 DESIGN AWARD AS «LIFE-ENHANCER OF THE YEAR», BY THE WALLPAPER MAGAZINE



















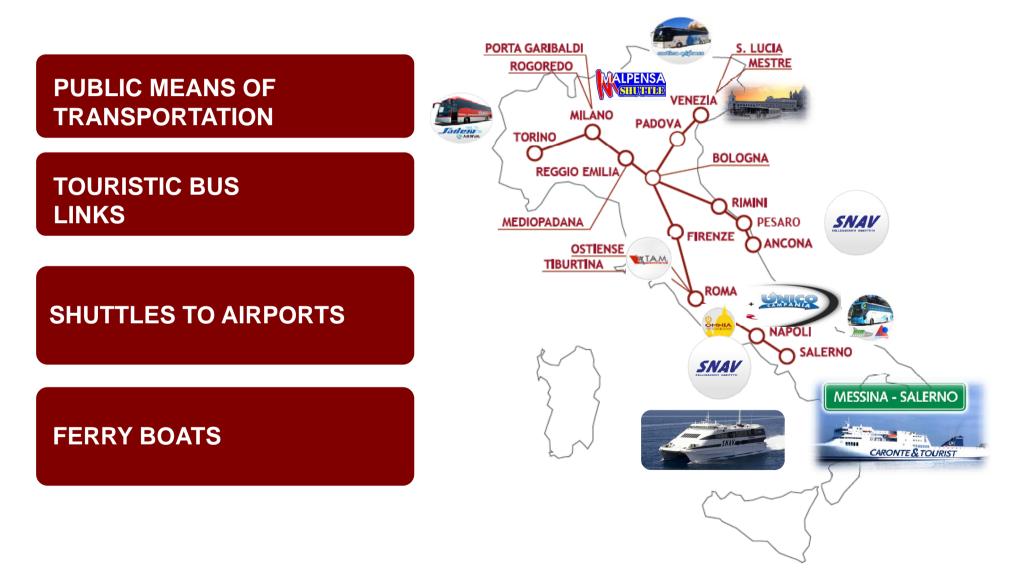


## Italo "door to door" services

## .Italoz

Autonateggia	Rent-a-car	Hertz.
MyParking	Park your car "on internet"	MyParking.it
	Door to door luggage	
Nelegalo con conducente	Your limo at the taxi price	-DHL
Astanticanta	Car-sharing	588
table*	Booking on restaurants	
.italoj	Unior Assistance for kids travelling alone	(CER)
.italo	Train + hotel and events	



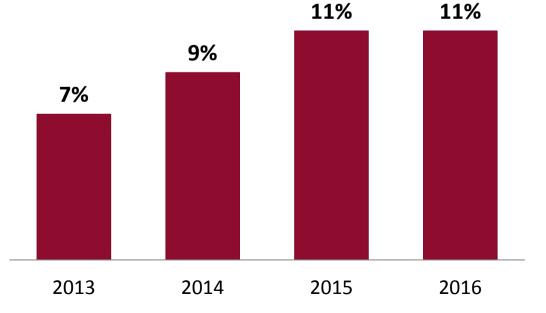


### High Speed connections: ideal also for international tourism



TARGET GROWTH: international travellers as % of total Italo passengers

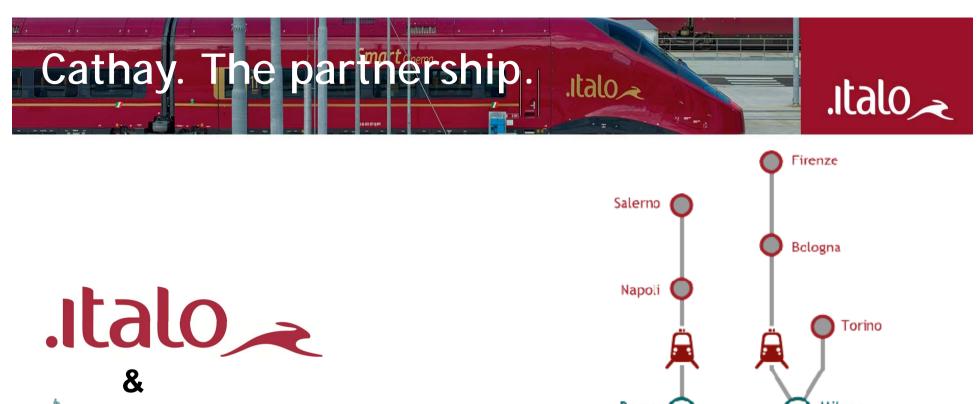
Fast connections between Italian major touristic cities (Milan, Venice, Florence, Rome, Naples)



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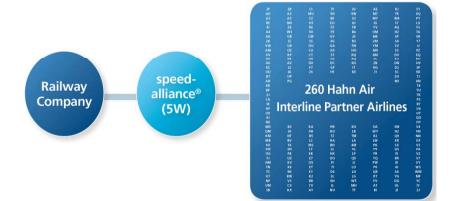


CATHAY PACIFIC





- Speed-alliance<sup>®</sup> is a service of Hahn Air Systems, the world's first Global Consolidation Service (GCS)
- With the two-letter code 5W, speed-alliance<sup>®</sup> gives travel agents the opportunity to display and book Italo in major GDS, including intermodal connections with 260+ airline partners
- Access to 191 markets and 91,000 travel agencies



# Italo, state of the art in eco-sustainability

### Italo

98% of recyclable materials

- 15% CO2 emissions

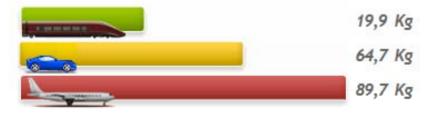
Display of comparative CO2 emissions (based on Ecopassenger methodology)



.Italo 🔫

.Italo~

#### Con italo hai scelto di viaggiare più ecologico



Emissioni di CO2 per il tuo viaggio