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Public consultation on the revision of the Directive on intelligent transport systems

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Introduction

"Intelligent Transport Systems" means applying Information and Communication Technologies (ICT) to transport. ITS applications and services can be very diverse, including e.g. journey planners, travel information services, intelligent message signs and traffic lights, safety applications (automatic 112 calls, advanced cruise control), traffic management and more. These applications are being developed for different transport modes and for interaction between them (including multimodal interchange hubs).

Intelligent Transport Systems (ITS) help to significantly improve road safety, traffic efficiency and comfort, by helping transport users to take the right decisions and adapt to the traffic situation. They also help to increase multimodality options and improve mobility management. Their deployment can make an important contribution to the Commission priorities, in particular the European Green Deal and making Europe fit for the digital age.

Directive 2010/40/EU (The ITS Directive) aims to accelerate and coordinate the deployment and use of ITS applied to road transport and its interfaces with other transport modes. The <u>evaluation of the Directive</u> concluded that there remains a clear need for further action on interoperability, cooperation and data sharing to enable seamless, continuous ITS services across the EU.

Without further EU action, ITS services will continue to develop in a slow and more fragmented manner, limiting sustainable, inclusive and multimodal mobility of passengers and freight, and will not contribute enough to wider EU policy objectives, in particular the target to reduce greenhouse gas emissions by at least 55% by 2030.

The COVID-19 crisis is significantly impacting transport demand and use. However improving information exchange through further digitalisation remains key to support the recovery of the transport system and will remain essential to address congestion, traffic incidents, air pollution and CO2 emission as mobility demand increases again and the operational capacity of public transport could be constrained.

The European Commission is inviting the public and stakeholders to express their opinion on possible measures and potential impacts of a revision of the ITS Directive. Information received in this consultation will support the Impact Assessment that the European Commission is currently carrying out.

Furthermore, participants to the consultation and particularly stakeholders affected by the provisions of the Directive are invited to share data and factual information on specific aspects of the legislation.

Respondents are welcome to expand on their answers in the text boxes foreseen for this purpose. At the end of the questionnaire, it is also possible to upload supporting evidence documents to complement the contribution.

About you

Bulgarian

Croatian

Czech

Danish

Dutch

*Language of my contribution

Company/business organisation

•	English
0	Estonian
	Finnish
	French
	German
0	Greek
0	Hungarian
0	Irish
	Italian
	Latvian
	Lithuanian
	Maltese
	Polish
	Portuguese
	Romanian
	Slovak
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	Spanish
	Swedish
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i am	giving my contribution as
	Academic/research institution
0	Business association

Consumer organisation EU citizen
Environmental organisationNon-EU citizen
Non-governmental organisation (NGO)
Public authority
Trade union
Other
* First name
Rian
*Surname
van der Borgt
*Email (this won't be published)
rian.vanderborgt@epf.eu
*Organisation name
255 character(s) maximum
European Passengers' Federation
*Organisation size
Micro (1 to 9 employees)
Small (10 to 49 employees)
Medium (50 to 249 employees)
Large (250 or more)
Transparency register number
255 character(s) maximum Check if your organisation is on the transparency register. It's a voluntary database for organisations seeking to
influence EU decision-making.

*Country of origin

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Please add your country of origin, or that of your organisation.

	Afghanistan		Djibouti		Libya		Saint Martin
0	Åland Islands	0	Dominica	0	Liechtenstein	0	Saint Pierre and Miquelon
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Belize	Ghana	Montserrat	Sri Lanka
Benin	Gibraltar	Morocco	Sudan
Bermuda	Greece	Mozambique	Suriname
Bhutan	Greenland	Myanmar	Svalbard and
		/Burma	Jan Mayen
Bolivia	Grenada	Namibia	Sweden
Bonaire Saint	Guadeloupe	Nauru	Switzerland
Eustatius and			
Saba			
Bosnia and	Guam	Nepal	Syria
Herzegovina			
Botswana	Guatemala	Netherlands	Taiwan
Bouvet Island	Guernsey	New Caledonia	Tajikistan
Brazil	Guinea	New Zealand	Tanzania
British Indian	Guinea-Bissau	Nicaragua	Thailand
Ocean Territory			
British Virgin	Guyana	Niger	The Gambia
Islands			
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Cameroon	Iceland	North	Tunisia
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	Island					Kingdom
0	Clipperton	Jamaica		Peru		United States
0	Cocos (Keeling)	Japan		Philippines		United States
	Islands					Minor Outlying
						Islands
0	Colombia	Jersey		Pitcairn Islands		Uruguay
0	Comoros	Jordan		Poland		US Virgin
						Islands
0	Congo	Kazakhstan		Portugal		Uzbekistan
	Cook Islands	Kenya		Puerto Rico		Vanuatu
	Costa Rica	Kiribati		Qatar		Vatican City
0	Côte d'Ivoire	Kosovo		Réunion		Venezuela
0	Croatia	Kuwait		Romania		Vietnam
0	Cuba	Kyrgyzstan		Russia		Wallis and
						Futuna
	Curaçao	Laos		Rwanda		Western
						Sahara
0	Cyprus	Latvia		Saint		Yemen
				Barthélemy		
0	Czechia	Lebanon		Saint Helena		Zambia
				Ascension and		
				Tristan da		
				Cunha		
0	Democratic	Lesotho		Saint Kitts and	0	Zimbabwe
	Republic of the			Nevis		
	Congo		0			
	Denmark	Liberia		Saint Lucia		

Please specify which interests you (the organisation on behalf of which you respond) represent

National public authorities (transport ministries, agencies)

Regional or local public authorities
Road authorities
Road operators
(Public) transport operators
Vehicle and equipment manufacturers/ suppliers
ITS service providers
Mobility service providers
Digital maps providers
Telecommunications providers
Research/Academia/Consultancies
Logistics companies and integrators
Societal interests and/or consumer rights
Employees, trade unions and professional organisations
Other (please specify)
In addition to this general consultation, targeted follow-up will be organised with key professional stakeholders on certain topics. If you are a professional stakeholder would you be interested in participating in this targeted consultation? Yes No
*Publication privacy settings
The Commission will publish the responses to this public consultation. You can choose whether you would like your details to be made public or to remain anonymous.
Anonymous
Only your contribution, country of origin and the respondent type profile that
you selected will be published. All other personal details (name, organisation
name and size, transparency register number) will not be published.

Public

Your personal details (name, organisation name and size, transparency register number, country of origin) will be published with your contribution.

☑ I agree with the personal data protection provisions

Citizens' experience with intelligent transport systems

"Intelligent Transport Systems" means applying information and communication technologies (ICT) to transport. ITS applications and services can be very diverse, including e.g. journey planners, travel information services, intelligent message signs and traffic lights, safety applications (automatic 112 calls, adaptive cruise control), traffic management and more.

- 1. How familiar are you with intelligent transport systems, applications and services?
 - Very familiar
 - Moderately familiar
 - Somewhat familiar
 - Slightly familiar
 - Not at all familiar
- 2. Do you use intelligent transport systems in the following environments? (multiple answers possible)

	In your own city	In your own country	In another EU country
Travel information services (e.g. navigation systems)	V	V	V
Real-time traffic information (e.g. on traffic jams, accidents, availability of parking)			
Journey planner for private transport (walking, cycling, car, etc.)	V	V	V
Journey planner for public transport (bus, tram, metro, etc.)	V	V	V
Journey planner for multimodal transport (combining several different modes of transport)	V	V	V
Reservation systems for shared mobility (e.g. bicycles, scooters, cars)	V	V	V
Payment / ticketing systems for single transport journeys	V	V	V
Payment / ticketing systems for multimodal transport journeys	V	V	V
Driver support systems such as adaptive cruise control or intelligent speed assistance			
In-car driver information services linked to infrastructure (e.g. traffic lights, road works warnings, vehicle proximity detection)			

- 3. Which of the following applies to you when using intelligent transport systems, applications and services? (multiple answers possible)
 - They help me navigate to my destination

They help me choose between different transport or journey alternatives They help me plan my schedule or day They give me insights in the financial costs of my journey They allow me to pay for my journey They give me insights in the environmental impact of my journey Other (please specify)
4. How do you perceive the quality of intelligent transport systems, applications and
services? (multiple answers possible)
I feel safer when I use them
I trust the information they give me is accurate
They are cheap to use
They are easy to use
Other (please specify)
 5. In case you have difficulties using intelligent transport systems, what are the main underlying reasons? (multiple answers possible) I do not know which systems are available in a given situation The systems are not easy to use/access The systems offer limited added value I have concerns about privacy and re-use of my personal data when using the systems
I have concern about the security of the systemsOther (please specify)
6. Which measures would help to increase your use of intelligent transport systems, applications and services the most? at most 3 choice(s)
Develop systems, applications and services which better fit my needs
Make intelligent transport systems, applications and services cheaper to buy or use
Deliver better instructions/support in the use of the systems, applications and services
 Increase transparency in the business models used by the systems, applications and services

- Provide more information on the IT-security and privacy aspects of the systems, applications and services
- Provide more information on the (environmental, costs, time) benefits of the use of the systems, applications and services
- Improve seamless cross-border functionalities of the systems, applications and services
- Other (please specify)

Please specify Other

Ability to search, book and pay all legs of a multimodal trip in a one-stop-shop. Ideally the result would then be a 'through ticket', i.e. a single contract which guarantees arrival at the final destination. In general, assistance when something goes wrong (re-routing, re-booking, receiving compensation when applicable) would be a major step forward.

7. Do you have any general comment on using intelligent transport systems that you would like to share?

1000 character(s) maximum

Well-designed and regulated ITS solutions are essential to meet deregulated transport market requirements with access to the full journeys supply through a customer-friendly system for the optimal use of all public transport according to the passengers' wishes.

EPF supports initiative to facilitate EU-wide multimodal travel information, ticketing and payment, which allow passengers to make an informed choice.

Data access is an essential enabler for multimodal integrated information, ticketing and payment systems.

This includes data on timetables, fares and real-time data as well as on-board and station services provided.

PRMs require further information, notably on accessibility. To enable an informed choice and promote a modal shift, sustainability information should also be provided.

Information must be correct and reliable, presentation simple and comprehensible and travel options presented in a neutral, unbiased way, based on users' preferences.

Detailed questionnaire

The detailed questionnaire is open to all participants, but addresses mainly expert views which require more detailed and technical input.

- 8. In your view, how relevant is a policy on intelligent transport systems at EU level as established by the ITS Directive to support the uptake of these systems?
 - Very relevant
 - Relevant
 - Not relevant
 - No opinion

9. In your view, how successful has the policy on intelligent transport systems at
EU level as established by the ITS Directive been to support the uptake of these
systems?

- Very successful
- Somewhat successful
- Not successful
- Counterproductive
- No opinion

10. In your view, what is the EU-added value of the ITS Directive in comparison with what could be achieved at Member States national and/or regional level activities?

1000 character(s) maximum

An EU Directive ensures that the same rights and obligations will apply everywhere. This will facilitate the achievement of a single European transport market with full transparency for consumers, which in the end is expected to yield most benefit for end-users and society.

Problems

The inception impact assessment discusses the main problems the initiative aims to tackle.

11. Please indicate to what extent you agree with the following statements:

	Fully agree	Somewhat agree	Neutral	Somewhat disagree	Completely disagree	No opinion / I don't know
The deployment of ITS infrastructure and services remains geographically limited and is not continuous across borders	0	•	0	•	•	•
There is a lack of interoperability and continuity of ITS applications, systems and services at EU level	•	©	0	•	•	0
There is a lack of effective cooperation						

	among stakeholders at EU level	0	•	0	0	0	0
	There are unresolved issues related to the availability and sharing of data supporting ITS services	•	•	•	•	•	•
	There is a lack of data standardisation which hinders the successful deployment of ITS services	•	•	0	•	•	•

12. Do you have any comment on these problems or other potential problems that should be considered?

1000 character(s) maximum

There is a need to integrate historic, static and real-time data from users and transport providers, and for provision and access regulation to ensure open data and the use of specified standard interfaces for interoperability. Regulation may also be needed to address privacy principles.

Data access is essential for multimodal integrated information, ticketing and payment systems. It allows service providers to put together travel (MaaS) packages combining different modes for door to door travel with the possibility to book and pay in a one stop shop.

Passengers need timely and practical information should things go wrong during their journey. Other travel service providers also need to be informed because it enables them to secure travel connections, if necessary.

Public transport operators and authorities need access to relevant data to gain better insights in user needs, as a basis for planning and policymaking.

13. From your point of view, how important is further EU action in these areas?

	Very important	Somewhat important	Neutral		No opinion / I don't know
Optimal use of road, traffic and travel data	•	©	0	0	0
Continuity of traffic and freight management ITS services	•	0	0	0	0
ITS road safety and security applications	•	0	0	0	0
Linking the vehicle with the transport infrastructure	•	0	0	0	0
Connected and automated mobility	•	0	0	0	0

Mobility platforms (e.g. Mobility as a Service - MaaS)	•	0	0	0	0
Enhanced traffic management	•	0	0	0	©

Priority areas

To ensure a coordinated and effective deployment of ITS within the Union, the ITS Directive defines the following four priority areas for the development and use of specifications and standards:

- Optimal use of road, traffic and travel data
- Continuity of traffic and freight management ITS services
- ITS road safety and security applications
- Linking the vehicle with the transport infrastructure

In addition, the Commission has identified a number of new emerging themes that could benefit from further action under the ITS Directive:

- Connected and automated mobility
- Mobility platforms (e.g. Mobility as a Service MaaS)
- Enhanced traffic management

14. From your point of view, how important is further EU action in these areas?

	Very important	Somewhat important	Neutral	Not important	No opinion / I don't know
Optimal use of road, traffic and travel data	•	©	0	0	0
Continuity of traffic and freight management ITS services	•	©	0	0	0
ITS road safety and security applications	•	0	0	0	0
Linking the vehicle with the transport infrastructure	•	0	0	0	0
Connected and automated mobility	•	0	0	0	0
Mobility platforms (e.g. Mobility as a Service - MaaS)	•	0	0	0	0
Enhanced traffic management	•	0	0	0	0

15. Please elaborate on your answer to the previous question. Do you consider that any priority areas for ITS should be changed, removed or added?

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We support the addition of the identified new emerging themes:

- Connected and automated mobility
- Mobility platforms (e.g. Mobility as a Service MaaS)
- Enhanced traffic management

(Side note: questions 13 and 14 are exactly the same.)

Possible measures

16. The inception impact assessment discusses potential measures to ensure that the specific objectives of the Directive are achieved. In your view, how important is it to include these measures in a possible revision?

Specific objective: increase interoperability and cross-border continuity of ITS applications, systems and services

	Very important	Somewhat important	Neutral	Not important	No opinion / I don't know
Update the priority areas and/or actions (including new ones) for setting specifications	•	0	0	•	•
Strengthen provisions for putting on the market and operating ITS components and services	•	0	0	0	0
Establish operation and coordination structures at EU level necessary for ITS deployment across borders (e.g. for a trusted EU C-ITS system)	•	0	•	0	•
Establish mechanisms to ensure interoperability of ITS services in crossborder or multiple operator scenarios	•	0	0	0	0
Mandate deployment of essential ITS services (with geographical coverages to be determined)	•	0	0	0	0

Specific objective: establish effective coordination and monitoring mechanisms between all ITS stakeholders

Very important	Somewhat important	Neutral	Not important	No opinion / I don't know

Update and streamline reporting obligations including common key performance indicators	•	0	©	•	•	
Establish sustainable coordination mechanisms for national access points and for the deployment of ITS services	•	0	0	•	•	
Improve the current interaction with ITS stakeholders provided by the European ITS Advisory Group	•	0	0	•	•	
Integrate the existing ITS expert group into the Directive	•	0	0	0	0	

Specific objective: solve issues related to the availability and sharing of data which supports ITS services

	Very important	Somewhat important	Neutral	Not important	No opinion / I don't know
Strengthen provisions on the rights and obligations of ITS service providers on fair and non-discriminatory ITS services (for example for MaaS digital service providers)	•	0	0	0	•
Identify access conditions to avoid that mobility platforms such as MaaS are established as closed ecosystems available only to some operators or modes of transport	•	©	0	0	•
Establish data sharing and fair reuse mechanisms to ensure the continuity of essential ITS services across the EU	•	0	0	0	0
Establish terms and conditions or guidelines for the deployment of mobility platforms such as MaaS	•	0	0	0	0
Mandate provision of a set of data to support the continuity of essential ITS services across the EU	•	0	0	0	0
Mandate the use of standardised data formats at EU-level for use in ITS services	•	0	0	0	0

Update interlinkages with related	•	0	0	0	0
legislation (e.g. in the area of					
processing of data, liability, privacy,					
common European data spaces)					

17. Do you have any comment on these measures or other potential measures to consider?

1000 character(s) maximum

There is a need to integrate historic, static and real-time data from users and transport providers, and for provision and access regulation to ensure open data and the use of specified standard interfaces for interoperability. Regulation may also be needed to address privacy principles.

Data access is essential for multimodal integrated information, ticketing and payment systems. It allows service providers to put together travel (MaaS) packages combining different modes for door to door travel with the possibility to book and pay in a one stop shop.

Passengers need timely and practical information should things go wrong during their journey. Other travel service providers also need to be informed because it enables them to secure travel connections, if necessary.

Public transport operators and authorities need access to relevant data to gain better insights in user needs, as a basis for planning and policymaking.

Impacts

The Inception Impact Assessment discusses possible impacts of action aimed at accelerating the deployment of intelligent transport systems and their interoperability and cross-border continuity.

18. To what extent do you agree with the following statements on the likely impacts as outlined in the Inception Impact Assessment?

	Fully agree	Somewhat agree	Neutral	Somewhat disagree	Completely disagree	No opinion / I don't know
It will contribute to a more geographically balanced roll-out of ITS across Europe	•	0	0	0	0	0
It will reduce redundant/incompatible systems and increase roll-out speed	•	0	0	0	0	0
Over time it will reduce overall expenditures of citizens and transport operators due to lower investment and maintenance costs	•	0	0	0	0	0
It will make the use of ITS services more open, fair and impartial	•	0	0	0	0	0
It will contribute to improved traffic flows	•	0	0	0	0	0
It will lead to less time spent in traffic	•	0	0	0	0	0
It will lead to less energy use and harmful emissions	•	0	0	0	0	0
It will lead to increased road safety	•	0	0	0	0	0
It will lead to improved accessibility of transport	•	0	0	0	0	0
It will lead to improved integration between different modes of transport	•	0	0	0	0	0
It will contribute to a bigger EU market for intelligent transport systems	•	0	0	0	0	0
It will improve consumer choice in intelligent transport systems	•	0	0	0	0	0
It will improve international competitiveness of European industry	•	0	0	0	0	0
It will have a positive impact on research and innovation	•	0	0	0	0	0

It will lead to increased sharing of personal data

19. Do you have any comment on these impacts or other potential impacts (not
mentioned above) of the possible actions?
1000 character(s) maximum
Relevance of other action at European level

Relevance of other action at European level

20. To what extent do you agree with following statements?

	Fully agree	Somewhat agree	Neutral	Somewhat disagree	Completely disagree	No opinion / I don't know
The objectives of the revision of the Directive could be better accomplished through non-legislative tools based on guidance or recommendations by the Commission	0	0	0	0	•	•
The objectives of the revision could be better accomplished through increased funding opportunities from European Union programmes	0	0	0	•	0	0
The objectives of the revision of the Directive could be better accomplished through increased coordination and harmonization with other (non-EU) areas of the world	0	0	0	•	0	0

Final remarks

Please indicate any reports or other sources of information that provide evidence to support your responses. Please provide the title, author and, if available, a hyperlink to the study/report.

1000 character(s) maximum	

Please upload any document that provide evidence to support your responses

The maximum file size is 1 MB
Only files of the type pdf,txt,doc,docx,odt,rtf are allowed

Useful links

The ITS Directive, ITS Action Plan, Delegated Acts (and accompanying documents, including implementation reports) (https://ec.europa.eu/transport/themes/its/road/action_plan_en)

Relevant studies (e.g. supporting the delegated acts) (https://ec.europa.eu/transport/themes/its/studies/its_en)
Inception Impact Assessment (https://ec.europa.eu/info/law/better-regulation/have-your-say/initiatives/12534-Revision-of-the-Intelligent-Transport-Systems-Directive-)

Evaluation of Directive 2010/40/EU (https://ec.europa.eu/transport/sites/transport/files/legislation/swd20190368-it ex-post-evaluation.pdf)

Contact

MOVE-ITS@ec.europa.eu