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### Public consultation on the evaluation of the Intelligent Transport Systems (ITS) Directive

Fields marked with \* are mandatory.

#### Introduction

\*\* NOTE: You can change the language of this form in the menu on the right \*\*

The Intelligent Transport Systems (ITS) Directive (Directive 2010/40/EU) provides the legal framework in support of the coordinated and coherent deployment and use of Intelligent Transport Systems (ITS) within the Union, in particular across borders. The Commission is currently carrying out an evaluation of the Directive to assess to which extent the ITS Directive contributed to the faster and more coordinated deployment of ITS as well as the better functioning of the road transport system and its interfaces with other modes. The European Commission is now inviting the opinions of the general public and key stakeholders to support the Evaluation.

Respondents are welcome to elaborate on their answers in the text boxes foreseen for this purpose. At the end of the questionnaire, it is also possible to upload supporting documents to complement the contribution.

### Transparency and confidentiality

\*You are welcome to answer the questionnaire in any of the 24 official languages of the EU. Please let us know in which language you are replying.

English

Explanations about the protection of personal data are available on: <a href="http://ec.europa.eu/geninfo/legal\_notices\_en.htm#personaldata">http://ec.europa.eu/geninfo/legal\_notices\_en.htm#personaldata</a>

The policy on "protection of individuals with regard to the processing of personal data by the Community institutions" is based on Regulation (EC) N° 45/2001 of the European Parliament and of the Council of 18 December 2000.

\*The contributions received in the context of this public consultation will be published on the internet together with the identification data of the respondent unless the respondent requests that his or her contribution should be published anonymously.

Please indicate your preference as regards publication of your contribution:

•	My contribution may be published under the name indicated (organisation / association / authority you represent)
	My contribution may be published but should be kept anonymous
-	the Commission contact you, in case further details on the submitted information in this onnaire are required?
0	Yes
	No
* Plea	se provide your email address
an	dreas.schroeder@uniper.energy
A. In	formation about the respondent
	e you replying as / on behalf of
0	A citizen in your own personal capacity
0	A public authority (ministry, agency, other form of public administration, at national, regional or local level)
	A private company
	An association
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### \*5. Please provide your last name 100 character(s) maximum Schröder 6. Please specify your country of residence Germany 7. Please specify which interests you (the organisation on behalf of which you respond) represent: National public authorities (transport ministries, agencies) Regional or local public authorities Road authorities Road operators (Public) transport operators Vehicle and equipment manufacturers/ suppliers ITS service providers Telecommunications providers Research/Academia/Consultancies Logistics companies and integrators Societal interests and/or consumer rights Other (please specify) 8. What is the size of the organisation on behalf of which you respond? Carge (≥ 250 employees) Medium (50-249 employees) Small (10-49 employees) Micro (1-9 employees) Micro (self-employed) 8. In addition to this general consultation, targeted follow-up will be organised with key professional stakeholders on certain topics. If you are a professional stakeholder would you be interested in participating in this targeted consultation? Yes No. B. General questionnaire

"Intelligent Transport Systems" means applying Information and Communication Technologies (ICT) to transport. ITS applications and services can be very diverse, including e.g. journey planners, travel information services, intelligent message signs and traffic lights, safety applications (automatic 112 calls, advanced cruise control), traffic management and more.

1. In a personal context, please tell us about your use of intelligent transport systems (for instance which ones do you use, how frequently and why?)

2000 character(s) maximum

As passengers' association, we aim at representing the whole range of public transport users from a customer perspective. While travellers nowadays use (intelligent) digital journey planners commonly, there is still a share of customers which abstain from using them. Those passengers using digital tools mostly use them for travel information services and journey planning. Many frequent travellers use digital tools also for ticket purchase.

- 2. In a personal context, do you have reasons for not making use of (some) intelligent transport systems, even if they are available?
  - I do not know which systems are available in a given situation
  - The systems are not easy to use/access
  - The systems offer limited added value
  - I have concerns on privacy and re-use of information when using the systems
  - I have concern about the security of the systems
  - Other

#### 2.a. Please elaborate

1000 character(s) maximum

Some passengers prefer human interaction instead of machine-based systems. For them, it is preferable to buy tickets at the counter and get information and advice from service staff rather than checking information digital tools. Notably in times of disturbance and other irregularities in public transport, and for travel planning that is complicated or where information needs to be fully reliable, many passengers prefer speaking with an informed staff person rather than doing it via digitalized tools. Feedback and human interaction is an important element in many processes.

Some users of public transport have more confidence in humans driving their bus /train rather than machines. We observe that the younger generation is more open to intelligent driving systems. More research would be necessary to investigate public acceptance of automatic driving, notably on the road.

3. From your point of view, how does the availability and use of intelligent transport systems impact the following objectives **at present**?

	Very positive	Positive	Neutral	Negative	Very Negative	No Opinion / I Don't know
Improving the functioning of the transport system	•	0	0	0	0	0
Increasing road safety	0	0	0	0	0	•
Improving accessibility (ease of reaching destinations)	•	0	0	0	0	•
Improving integration between different modes of transport	0	•	0	0	0	•
Reducing pollutant and CO2 emissions	0	0	0	0	0	•
Reducing congestion	0	•	0	0	0	0
Increasing employment in the EU	0	0	0	0	0	•
Increasing competitiveness of the EU	0	0	0	0	0	•

4. The availability and use of more advanced intelligent transport systems is expected to increase over time. From your point of view, how will this impact the following objectives **in the future**?

	Very positive	Positive	Neutral	Negative	Very Negative	No Opinion / I Don't know
Improving the functioning of the transport system	0	0	0	0	0	0
Increasing road safety	0	0	0	0	0	•
Improving accessibility (ease of reaching destinations)	•	0	0	0	0	0
Improving integration between different modes of transport	•	0	0	0	0	0
Reducing pollutant and CO2 emissions	•	0	0	0	0	0
Reducing congestion	•	0	0	0	0	0
Increasing employment in the EU	0	0	0	0	0	•
Increasing competitiveness of the EU	0	0	0	0	0	•

The ITS Action plan (COM(2008)886 final) and the ITS Directive (Directive 2010/40/EU) were adopted to accelerate and coordinate the deployment of ITS in road transport, including interfaces with other transport modes.

The ITS Directive establishes the legal framework in support of the coordinated and coherent deployment and use of Intelligent Transport Systems (ITS) within the Union, in particular across borders.

	Very familiar
0	Moderately familiar
	Somewhat familiar
	Slightly familiar
	Not at all familiar
6. H	low familiar are you with the ITS Directive and the EU actions to support the deployment of intelligent
trans	port systems?
	Very familiar
	Moderately familiar
0	Somewhat familiar

To ensure a coordinated and effective deployment of ITS within the Union, the ITS Directive defines the following four priority areas for the development and use of specifications and standards:

Optimal use of road, traffic and travel data

Slightly familiarNot at all familiar

5. How familiar are you with intelligent transport systems?

- Continuity of traffic and freight management ITS services
- ITS road safety and security applications
- Linking the vehicle with the transport infrastructure

## 7. Please rephrase the question as such: "From your point of view, how important is further action in these areas?

	Absolutely essential	Very important	Of average importance	Of little importance	Not important at all	No opinion / I don't know
Optimal use of road, traffic and travel data	0	•	0	0	0	•
Continuity of traffic and freight management ITS services	0	•	0	0	•	•
ITS road safety and security applications	0	0	0	•	0	0
Linking the vehicle with the transport infrastructure	©	0	•	•	•	•

8. From your point of view, how important is further **EU action under the ITS Directive** in these areas?

	Absolutely essential	Very important	Of average importance	Of little importance	Not important at all	No opinion / I don't know
Optimal use of road, traffic and travel data	0	0	0	0	0	•
Continuity of traffic and freight management ITS services	0	0	0	0	•	•
ITS road safety and security applications	0	0	0	0	0	•
Linking the vehicle with the transport infrastructure	0	0	0	0	•	•

## 9. Please elaborate on your answer to the previous two questions. Should any priority areas for ITS be changed, removed or added?

2000 character(s) maximum

Special attention shall be put on making public transport systems more user-friendly through intelligent systems — irrespective of whether road, rail or air. Customers are interested in a seamless experience of travel from origin to the last mile. We therefore believe it is important to keep the focus on further integration of different transport modes.

10. From your point of view, how important are the following EU actions to support the deployment of continuous and interoperable intelligent transport systems?

	Absolutely essential	Very important	Of average importance	Of little importance	Not important at all	No opinion / I don't know
Providing a strategic framework (e.g. the ITS action plan)	0	0	•	•	•	•
Providing a general legal framework (e.g. the ITS Directive)	•	•	•	•	•	•
Providing a coordination and governance framework (defining roles, responsibilities and platforms)	©	•	•	•	•	•
Facilitating communication & cooperation between stakeholders	©	•	•	•	•	0
Providing funding for						

development and deployment of intelligent transport systems	•	•	•	•	0	0
Adopting guidance and other non-binding measures	•	•	•	•	•	•
Developing standards for interoperability and continuity	•	0	•	•	•	•
Adopting legally binding specifications for interoperability and continuity	•	0	•	•	•	•
Other	0	0	0	0	0	0

11. From your point of view, how have the following EU actions impacted the deployment of continuous and interoperable intelligent transport systems **until now**?

	Very positive	Positive	Neutral	Negative	Very Negative	No Opinion / I Don't know
Providing a strategic framework (e.g. the ITS action plan)	0	0	0	0	0	•
Providing a general legal framework (e.g. the ITS Directive)	0	0	0	0	0	•
Providing a coordination and governance framework (defining roles, responsibilities and platforms)	0	•	0	0	0	•
Facilitating communication & cooperation between stakeholders	0	0	0	0	0	•
Providing funding for development and deployment of intelligent transport systems	0	0	0	0	0	•
Adopting guidance and other non-binding measures	0	0	0	0	0	•
Developing standards for interoperability and continuity	0	0	0	0	0	•

Adopting legally binding	0	0	0	0	0	•
specifications for						
interoperability and continuity						

<b>urther action at national and local level</b> and only non-legislative tools at EU level (i.e. without the ITS Directive)?
Definitely
Quite likely
Maybe
Probably not
Definitely not
No Opinion / I Don't know
13. From your point of view, could the objectives of the Directive have been better accomplished through urther action at international level and only non-legislative tools at EU level (i.e. without the ITS Directive)?  Definitely
Quite likely
Maybe
Probably not
Definitely not
No Opinion / I Don't know
14. Please explain your answer to the previous two questions  2000 character(s) maximum
zeec character(s) manner
15. Do you have any general comment on the functioning and/or impact of the ITS Directive (or intelligent transport systems in general) that you would like to share?  3000 character(s) maximum
15. Do you have any general comment on the functioning and/or impact of the ITS Directive (or intelligent transport systems in general) that you would like to share?

owners to cooperate with intelligent transport systems to the benefit of the

### C. Detailed questionnaire

customer.

This section of the consultation is open to all participants but seeks particularly expert views and more detailed, technical input from key stakeholders.

In Annex I of the ITS Directive, a number of priority areas and actions are set out. The ITS Action Plan has set out a list of similar action areas. The aim of the following question is to identify if the objectives of the actions have been met in an effective manner.

The description of the actions has been shortened to improve readability; the full description can be found in Annex I of the ITS Directive. Additional actions included from section 6 of the Action Plan are indicated by (AP).

1. From your point of view, have the objectives of the following actions been met in an effective manner (multiple answers possible)?

You can skip actions that you are not familiar with

	Yes	Yes, but slower than expected	Yes, but not completing the full scope / limited ambition	No	No Opinion / I Don't know
Definition of requirements for EU-wide multimodal travel information services	V				
Definition of requirements for EU-wide real-time traffic information services					
Definition of requirements for the collection and provision of road and traffic data					
Definition of requirements for data used for digital maps					
Definition of requirements for road safety related universal traffic information					
Promoting development of national multimodal door-to-door journey planners (AP)	V				
Developing an EU ITS Framework Architecture					
Definition of minimum necessary requirements for continuity of ITS services, in particular cross-border (passenger)					
Definition of minimum necessary requirements for continuity of ITS services, in particular cross-border (freight)					

Measures for realizing ITS for freight transport logistics (e-freight)				
Interfaces between urban and EU ITS architectures			<b>V</b>	
Interoperability of electronic road toll systems (AP)				
Measures for the harmonised provision of an interoperable EU-wide eCall				
Measures for information services for safe and secure truck parking				
Measures for reservation services for safe and secure truck parking				
Measures to support road user safety with respect to on-board Human-machine Interface				
Measures to support security of invehicle communications				
Measures to improve safety and comfort of vulnerable road users				
Measures to integrate advanced driver support information systems into vehicles and road infrastructure				
Measures to integrate ITS on an open in-vehicle platform				
Measures to progress the development and implementation of cooperative systems				
Mandating European Standardization Organisations to develop harmonised standards for ITS implementation (AP)				
Addressing security and data protection aspects in handling of data in ITS applications (AP)				
Addressing liability issues pertaining to the use of ITS applications (AP)				
Developing a decision-support toolkit for investment decisions in ITS (AP)				
Developing guidelines for the public funding of ITS from EU and national sources (AP)				
	1			

Setting up an ITS collaboration			
platform for ITS in urban mobility (AP)			

#### 2. Please elaborate on your answers to the previous question.

3000 character(s) maximum

We appreciate that the promotion of the development of national multimodal door-to-door journey planners shows first success - helped by technological progress. To name a few examples: Google shows public and private transport routing with some elements of multimodality. There is numerous other sites (OpenTripPlanner, door2door.io, rome2rio.com, vivanoda.fr,...) which develop multimodal transport planning tools. We would appreciate if these portals were in the position of offering ticket solutions as well. CaptainTrain/Trainline is first portal which offers ticketing for rail transport across Europe. We would appreciate if such portals could in future go multimodal. The role of the European Commission could be to facilitate the exchange of information between transport service providers and platforms through regulation. We also appreciate the role of the European Commission as grant provider and as institution awarding prices to promising concepts (European Transport Innovation Challenge).

## 3. Are relevant actions currently missing in the scope of the ITS Directive and ITS Action Plan? Please elaborate.

1000 character(s) maximum

We believe a role of the European Commission could be to help harmonising the landscape of journey planners and ticketing systems (local versus European-wide systems) by enforcing minimum common standards of information sharing between transport service providers and reward cooperation across countries. At the moment, EU action does not ensure sufficient compatibility of ticket services between different countries/providers. The result is a user-unfriendly mosaic of service providers.

The Commission has adopted four delegated regulations under the ITS Directive:

- (EU) No 305/2013 on eCall, followed by Decision No 585/2014/EU on the deployment of eCall
- (EU) No 885/2013 on road-safety related minimum universal traffic information
- (EU) No 886/2013 on information services for safe and secure parking places
- (EU) No 962/2015 on EU-wide real time traffic information services

4. Do you agree with the following statements related to **the delegated regulation No 305/2013 on eCall** 

7		
•		

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	No Opinion / I Don't know
The delegated regulation is an <b>effective</b> instrument for achieving its goals	0	0	0	0	0	•
The delegated regulation is sufficiently specific and detailed to ensure compatibility, interoperability and continuity for deployment and operational use of ITS	©	•	©	•	©	•
The delegated regulation is still relevant (e.g. considering ongoing technological and policy development	0	0	0	0	0	•
Decision No 585/2014/EU on the deployment of eCall provides <b>added value</b> to the delegated regulation	0	0	0	0	0	•
The development of the delegated act was a cooperative and inclusive process	0	0	0	0	0	•

The implementation of						
the delegated act is a	0	0	0	0	0	<b>©</b>
cooperative and inclusive						
process						

	orate on your an	swers to the pro	evious question	1.	
1000 character	(s) maximum				

6. Do you agree with the following statements related to **the delegated regulation (EU) No 885/2013 on road-safety related minimum universal traffic information?** 

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	No Opinion / I Don't know
The delegated regulation is an <b>effective</b> instrument for achieving its goals	0	0	0	0	0	•
The delegated regulation is sufficiently specific and detailed to ensure compatibility, interoperability and continuity for deployment and operational use of ITS	•	•	•	•	•	•
The delegated regulation is still relevant (e.g. considering ongoing technological and policy development	0	0	0	0	0	•
Decision No 585/2014/EU on the deployment of eCall provides <b>added value</b> to the delegated regulation	0	0	0	0	0	•

The development of the delegated act was a cooperative and inclusive process	0		0	0	0	•
The implementation of the delegated act is a cooperative and inclusive process	•	0	•	•	•	•

7. Please elabo	orate on your ansv	wers to the prev	ious question.		
1000 character	(s) maximum				

8. Do you agree with the following statements related to the delegated regulation (EU) No 886/2013 on information services for safe and secure parking places?

	Strongly	Agree	Neither agree	Disagree	Strongly	No Opinion / I Don't
	agree	Agree	nor disagree	Disagree	Disagree	know
The delegated regulation is an <b>effective</b> instrument for achieving its goals	0	0	0	0	0	•
The delegated regulation is sufficiently specific and detailed to ensure compatibility, interoperability and continuity for deployment and operational use of ITS	•	•	•	•	•	•
The delegated regulation is still <b>relevant</b> (e.g. considering ongoing technological and policy development	0	0	0	0	0	•
Decision No 585/2014/EU on the deployment of eCall provides <b>added value</b> to the delegated regulation	0	0	0	0	0	•

The development of the delegated act was a cooperative and inclusive process	0	0	•	0	•	•
The implementation of the delegated act is a cooperative and inclusive process	•	0	•	•	•	•

# 10. Do you agree with the following statements related to **the delegated regulation (EU) No 962/2015 on EU-wide real time traffic information services**?

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	No Opinion / I Don't know
The delegated regulation is an <b>effective</b> instrument for achieving its goals	0	0	0	0	0	•
The delegated regulation is sufficiently specific and detailed to ensure compatibility, interoperability and continuity for deployment and operational use of ITS	•	•	•	•	•	•
The delegated regulation is still relevant (e.g. considering ongoing technological and policy development	0	0	0	©	©	•
Decision No 585/2014/EU on the deployment of eCall provides <b>added value</b> to the delegated regulation	0	0	0	0	0	•

The development of the delegated act was a cooperative and inclusive process	0		0	0	0	•
The implementation of the delegated act is a cooperative and inclusive process	•	0	•	•	•	•

11. Please elaborate on your answers to the previous question.  1000 character(s) maximum
12. Do you have any additional comments regarding this consultation questionnaire? Please indicate any reports or other sources of information that provide evidence to support your responses. Please provide the title, author and, if available, a hyperlink to the study/report. You may also upload relevant files below.  3000 character(s) maximum
13. Please upload any relevant file
10. I lease aplead any relevant me
Useful links
Consultation page (https://ec.europa.eu/transport/themes/its/consultations/2017-evaluation-its-directive_en)
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MOVE-EVALUATION-ITS-DIRECTIVE@ec.europa.eu