

➤ **Annual Conference, Basel, 2013**
Passengers' priorities for the year ahead

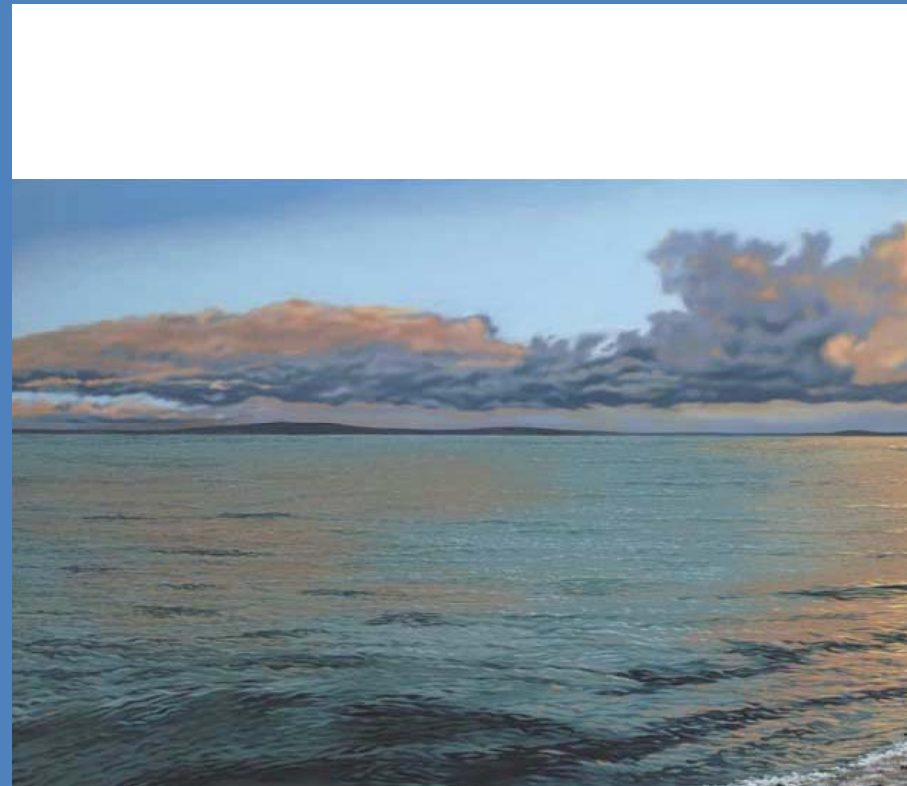


European Passengers' Federation

Christopher Irwin// **EUROPEAN PASSENGERS' FEDERATION** // www.epf.eu

Making progress in the European Union

- Implementing new European policies takes a long time
- Transport White Paper, March 2011
- Fourth Railway Package: implemented 2016> ?
- Plenty of time to lobby for changes
- The importance of monitoring progress patiently



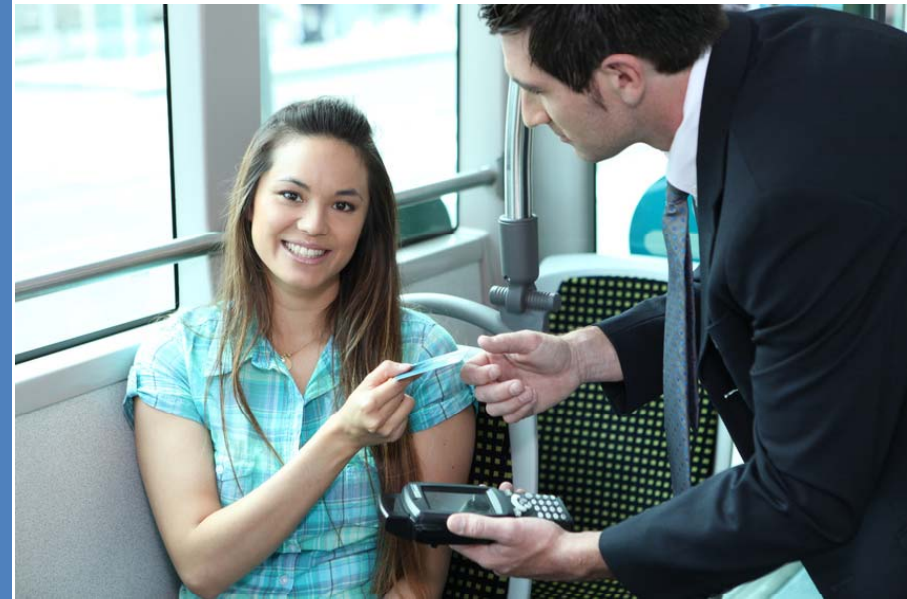
The Fourth Railway Package

- Designed to ensure competition and innovation
- Rail's 2012 market share <10%
- By 2050 - most medium-distance travel is by rail
- Underlying demand for travel will increase more than 50%
- Bigger share + growth to 2050 = x10-x15 increase in volume



› Securing the massive shift to rail

- Shift can't be achieved if rail a 'distressed' purchase
- The importance of rail becoming the Mode of Choice
 - Reliability
 - Capacity
 - Convenience
 - Safety
 - Value
- Changing railway culture
- Investment



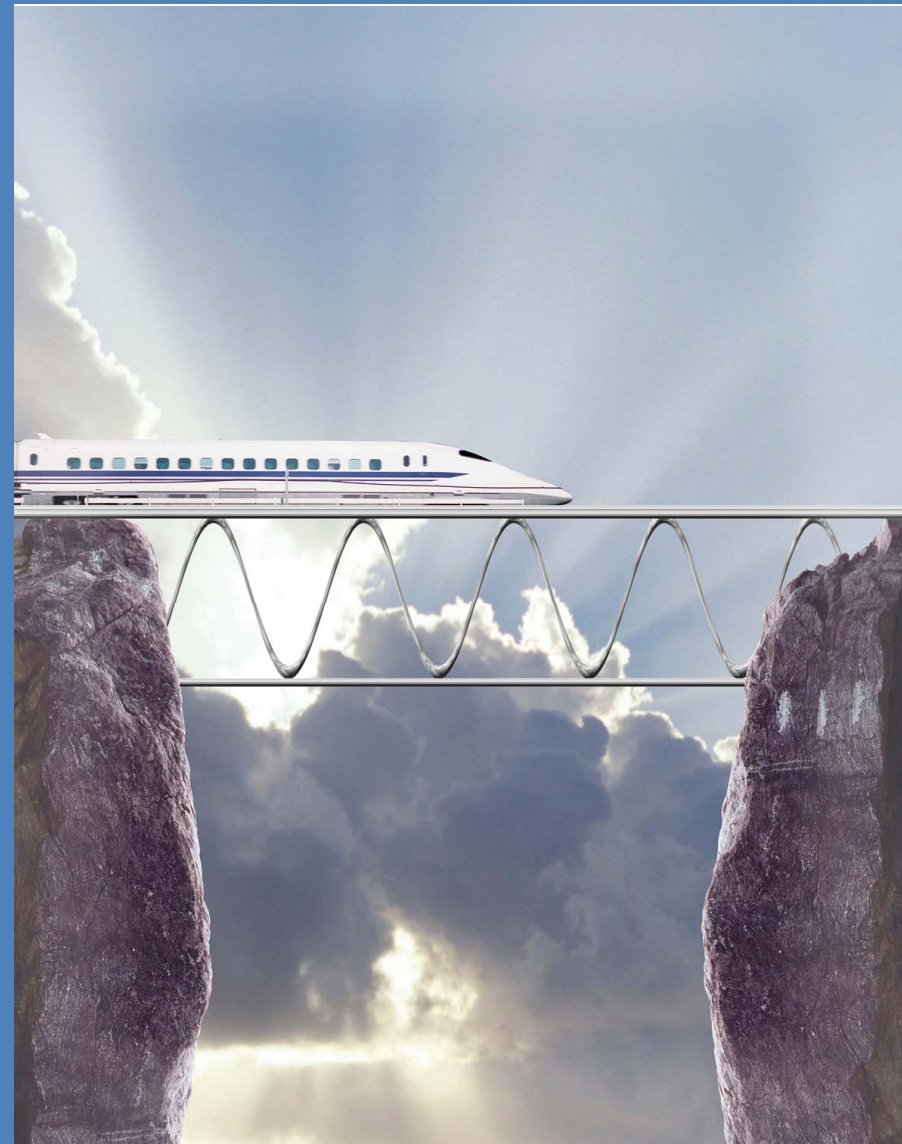
➤ A more responsive transport system

- Inter-modal competition and level playing fields
- Market failure in providing 'public goods'
- The importance of understanding end-users' needs and aspirations
- The role of user advocacy
- Multimodal passenger rights



➤ Recognition of the role of users' organisations

- Committees to coordinate IM and users' interests (7d, 2012/34/EU)
- Users consulted on authorities' public passenger transport plans (2a, 1370/2007)
- Continuing stakeholder ERA role – but can't chair! (44, draft Reg)
- Users involved in rail market monitoring (15, 2012/34)



➤ Possible further enhancements to 4RP?

- Consult users in awarding public service contracts?
- Ensure that classic services users not disadvantaged by HS?
- Further initiatives to encourage end-to-end journey thinking?
- Mandate provision of EU-wide ticketing and information ?
- Ensure that users' resourced to match providers' lobby power
- Give users a place in GRB



➤ We're getting there!

- Thank you for listening!
- Thank you for your efforts over the coming year!

