

# 7<sup>th</sup> Annual Conference

Integrated Transport for Passengers  
Bern, 14<sup>th</sup> March 2009

## What do Europe's passengers want from the new Parliament?

Christopher Irwin  
Vice-Chair  
European Passengers' Federation

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# Placing users at the heart of policy



## EPF map March 2009



- 29 members
- 16 countries

# Enforceable rights for passengers



# International and domestic rights



# Consistent and easily understood



# Europe wide information access



# Europe-wide public transport navigation system





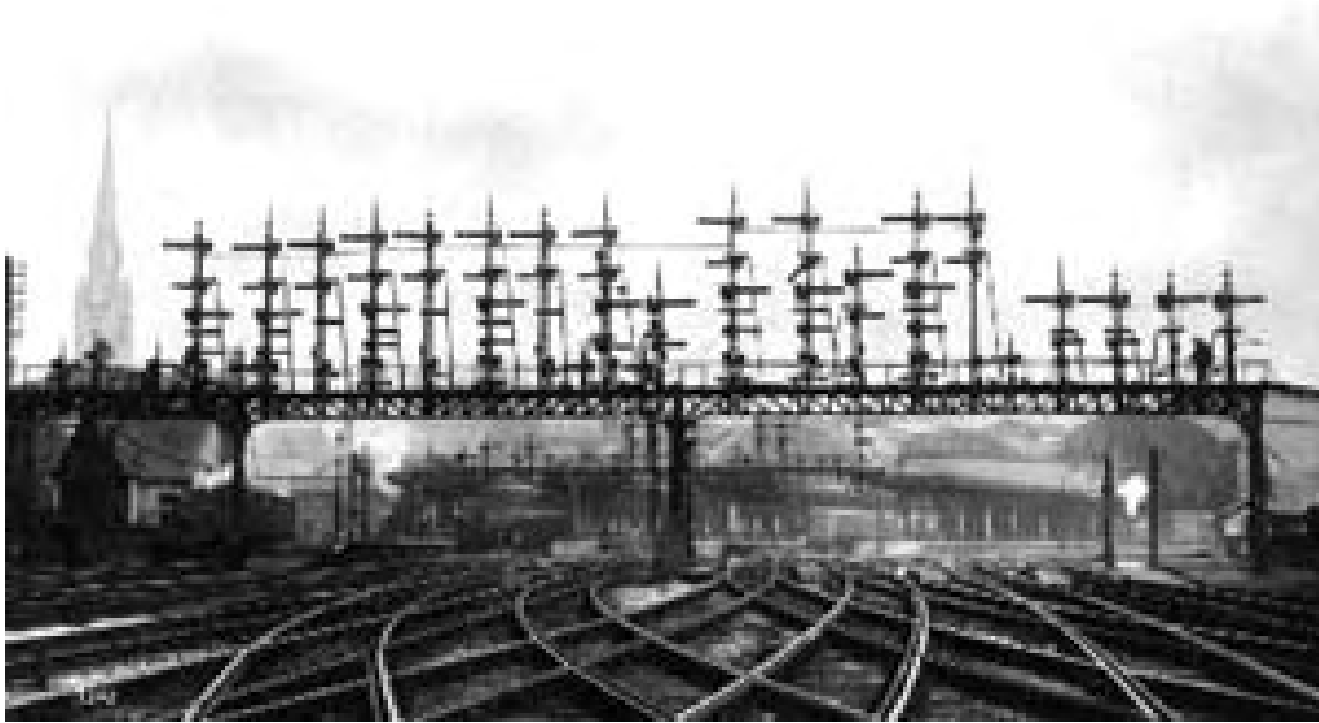
# Sustainable Urban Mobility -action awaited



# Capturing the true cost of transport



# Priority for freight threatens passenger growth



# Investing in the future



# What's in it for the passengers?



# EPF's key requests

- Clear, cross-modal rights
- Ensure IT enables users
- Act on sustainable mobility
- Allocate costs fairly
- Invest in network capacity
- Always apply the key test:  
*- What's in it for passengers?*





**Thank you !**

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