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Passenger Policy Advisor
CER

5TH European Passenger Forum
Conference
Munich, 10th March 2007



The Voice of European Railways

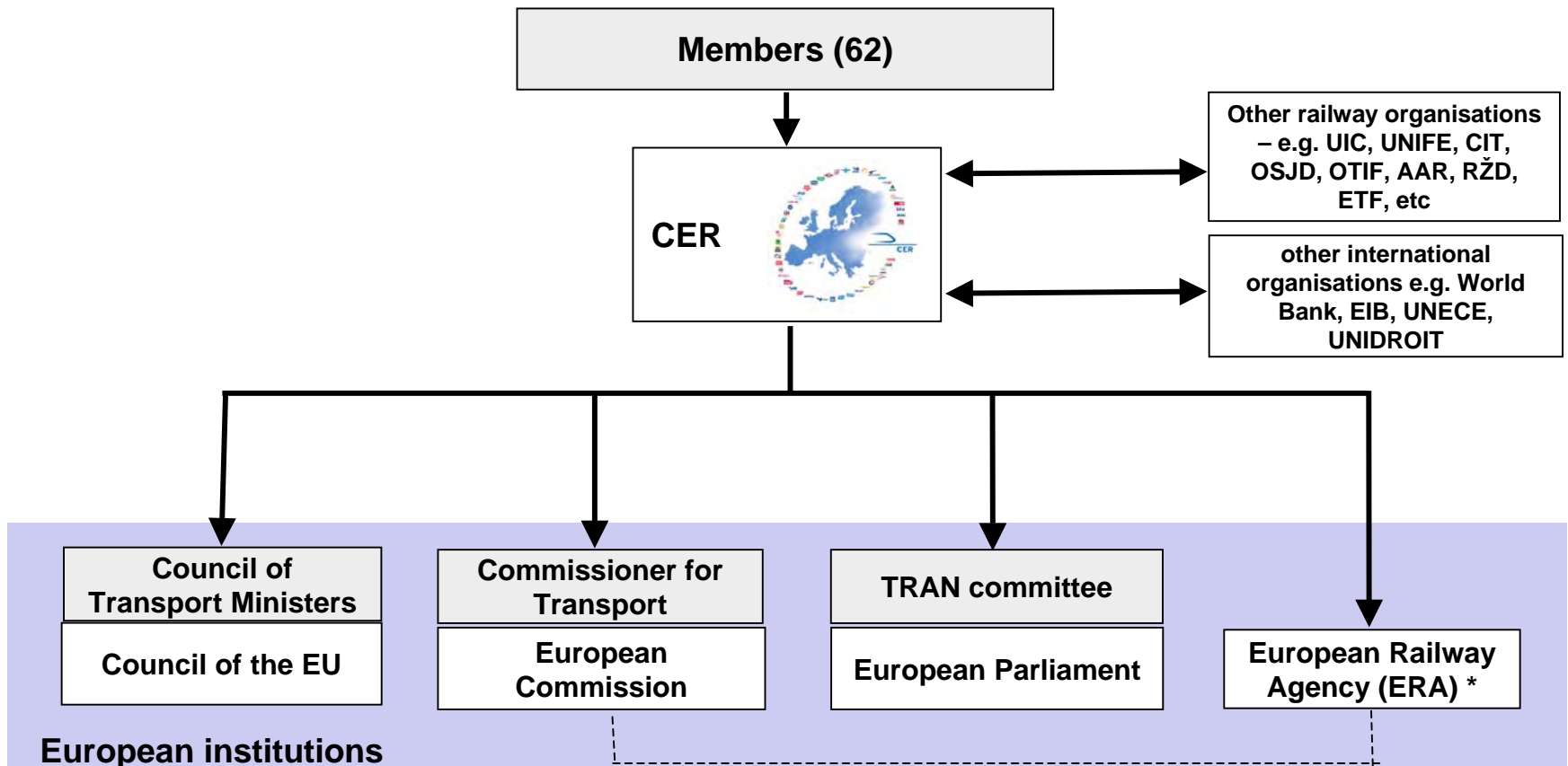
CER – The Community of European Railway and Infrastructure Companies

- 62 railways and infrastructure managers
- from entire European area (including also Switzerland, Norway, EU accession states, and aspirant EU members)
- associated with railways beyond Europe



Private / State-owned • Integrated / Separated IM&RU • Freight and/or Passenger • National / Cross-border

CER working structure



* The ERA's main task is to draft proposals for the Commission on railway interoperability and safety

The CER Team

Management

Johannes Ludewig

Executive Director

Colin Hall

Deputy ED

Staff (16 advisors)

Advisors for Freight and Passenger Transport, Infrastructure, Environment, ERA and Research, Legal questions, CEECs companies, Social Affairs, EU institutions, Communication and Press and Membership Services

Administration



CER

The Voice of European Railways

CER main role:

A proactive influence on transport policy

Formal: CER as Representative Body

- EU Committee membership
 - e.g. *European Railway Agency, Social Dialogue, Market Monitoring, ERRAC*
- consulted by the European Commission
 - e.g. *Third Railway Package before publication*



CER main activities: represent members' interests on EU scene

Proactive Communication, Influence

- **promote policy positions** on legislative proposals
 - developed and agreed with members, *e.g. Eurovignette*
- **monitor developments** at all stages in EU legislative process
- **propose detailed amendments** to legislation
- **communicate** (formally, informally)
 - European Commission, Parliament, Council
- proactive – **press for new actions**, *e.g. CEEC issues, TEN*
- promote proactive **voluntary commitments**,
e.g. Passenger Charter, Freight Quality Charter
- **produce supporting arguments/studies**
- **communication** and PR campaigns
- **relate specific members concerns** to EU institutions,
e.g. financing of rolling stock in Eastern Europe



Third Railway Package: State of the art

- Commission proposal in March 2004
- EP 1st reading in Sept. 2005
- Council common position in Sept. 2006
- EP 2nd reading completed on 18 Jan. 2007

Council 2nd reading

started January 2007, to complete by May 8th 2007

Final Step - Conciliation procedure (Council + Parliament)

- start in May 2007
- could last maximum until November 8th 2007
- Possible by July or September 2007

Entry into force - at latest May 2009

Passenger Rights Regulation

Main divergences between EP and Council:

- **extension of the scope to domestic services**
- some PRM provisions (accessibility, assistance at stations, etc.)
- compulsory designated areas for bikes, etc.
- death and injuries: minimum insurance coverage for RUs and unlimited liability
- Right of recourse of RU towards IM
- inconsistencies on Service Quality Standards



Passenger Liberalisation Directive

Main divergences between EP and Council:

- both agree on the principle of imposing a 'levy' but different positions on the specific wording
- detailed provisions on the scope (for example, recital on indicative criteria for the determination of the 'principal purpose')
- detailed provisions on framework agreements

..... however they agree on the opening up of international passenger traffic by 2010, with cabotage

CER – Customers organisations collaboration

CER-UIC-CIT Charter on Rail Passenger Services:

- Adopted in 2002
- the third Progress Report on the Charter in 2005 reported a 93% implementation of its 19 commitments
- Now delay compensation schemes are the norm in Europe with very few exemptions
- On July 2006 customers organisations proposed specific changes to the Charter
- The proposals were discussed on September 2006 in the High-Level Passenger meeting and on December 2006/January 2007 by the CER Management Committee and CER General Assembly
- The significant changes requested cannot be accepted on a pan-European basis – the response will be presented at next liaison meeting



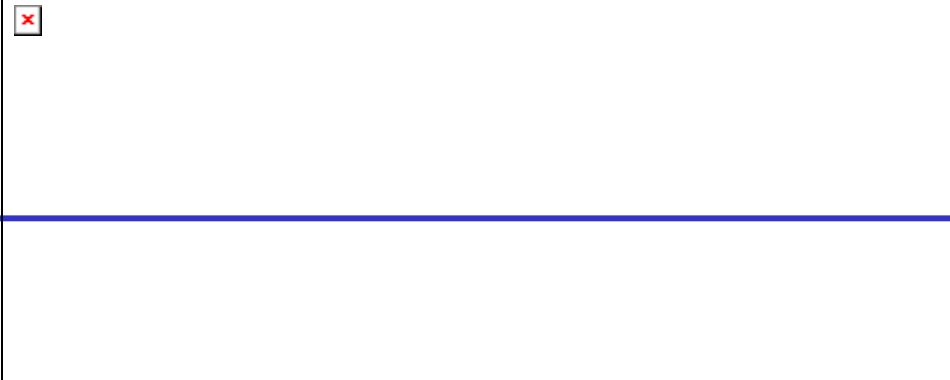
CER – Customers organisations collaboration 2004 -2007

International:

- UIC Delay Compensation Scheme from 2005
- International Travel products *
- International web site www.railpassenger.info
- MERITS/PRIFIS on information and ticketing
- Forum Train Europe on timetable coordination

National practice:

- DB – PRM and bicycles
- PKP – financial situation for railways in Poland
- DSB – New Delay Compensation Scheme 2006
- FS – National Passenger Charter
- DSB – Real Time Customer Information (site visit) *



***A new dimension:
High Speed between Germany and Paris***



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A new offer starting 10th June 2007

- A reduction of travel time > 2 h
- Very High Speed with 320 km/h
- The best of TGV and ICE : more service, more comfort



Two axes between Germany and France

- Haltepunkte des ICE 3M
- Haltepunkte des TGV POS
- ==== Hochgeschwindigkeitsstrecke
- verlängerte Streckenführung ab 09.12.07
- ergänzende Umsteigeverbindung



Two Types of High Speed Rolling Stock



Two Phases of new train supply

Startphase starting 10 June 2007 :

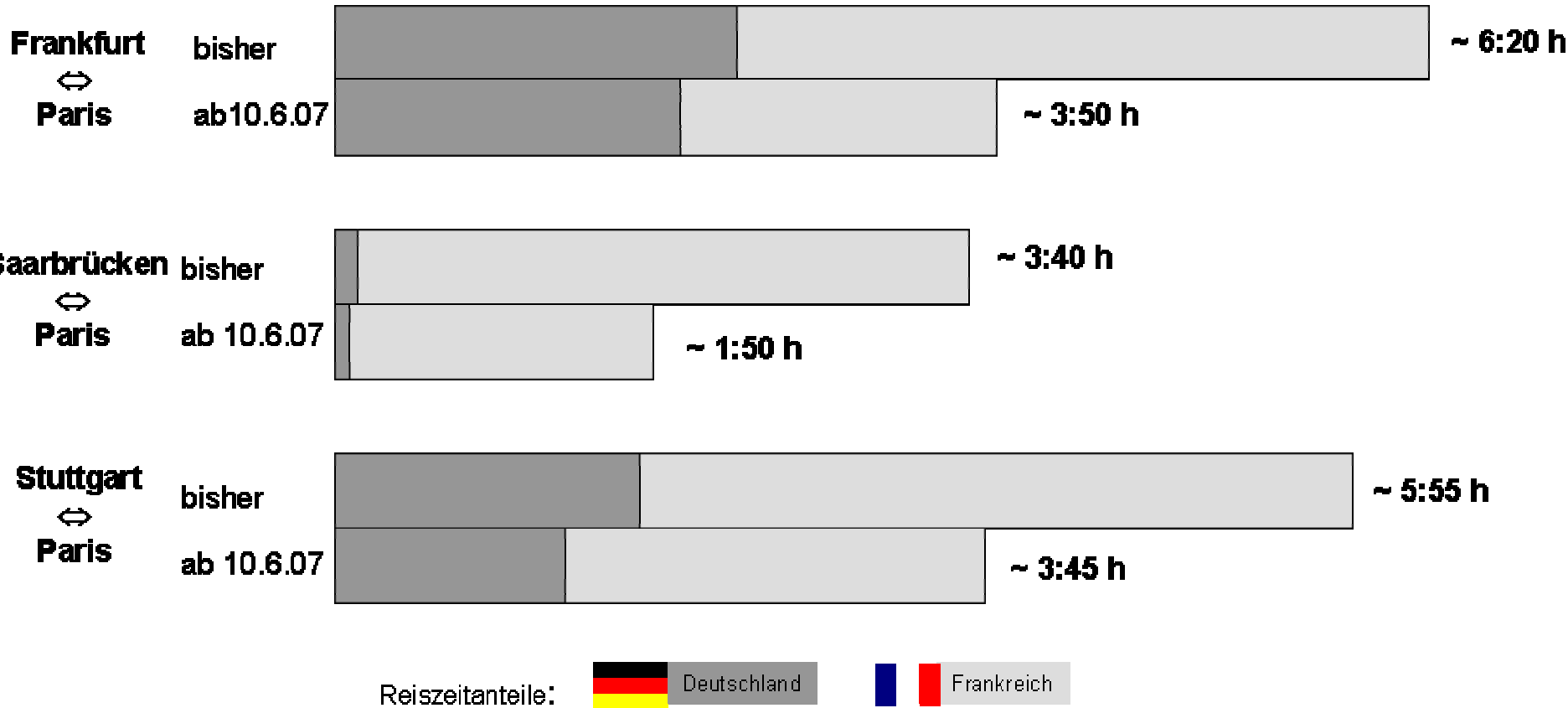
- North: 3 train pairs, two of which with connection at Saarbrücken
- South: 3 train pairs Paris-Stuttgart

Target Concept starting 9 Dezember 2007 :

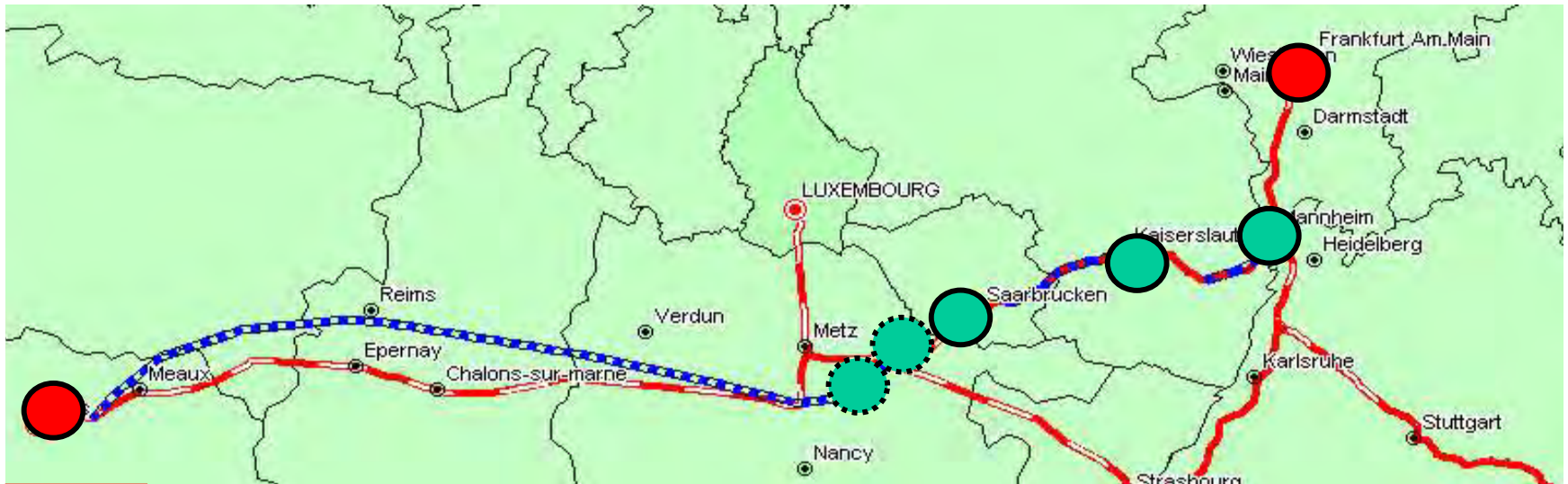
- North: 5 train pairs Paris-Frankfurt
- South: 4 train pairs Paris-Stuttgart, one also from and to München



A giant benefit of time



The North route: Frankfurt-Paris



PARIS

FRANKFURT

SAARBRÜCKEN MANNHEIM

Forbach KAISERSLAUTERN

Lorraine TGV

5 x / day / direction; Best travel time 3 h 48'



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The South Route: (Munich) Stuttgart-Paris



PARIS

KARLSRUHE

STRASBOURG

STUTTGART

Ulm

Augsburg

München

4 x / day / direction 3 h 39'



CER

The Voice of European Railways

New Services, international Standards

Multilingual Staff on board

- Always conductors of DB and SNCF
- Drivers running without change at the border

New first class service

- A meal served at the seat as all inclusive Service
- Newspapers
- Open Access to the DB Lounges / Salle Grand Voyageur



Thank you for your attention !

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